

Case study: Selby District Council
August 2008

GE KEYSAFE™ – INTEGRAL PART OF ASSESMENT

Two and a half years ago Carol Bell's role at Selby District Council was as an Assessor for the Government initiated Partnership for Older People Project which was aimed at reducing avoidable hospital admissions and allowing people to remain living in their own homes wherever possible. This was principally aimed at the over 60's.

It was Carol's responsibility to understand the type of care the resident required to keep them at home. Typically this fell into three main categories – their personal care needs, the health/medical tasks and the telecare/lifeline equipment requirements. These needs were then delegated to the Community Support Practitioners (CSP's) in her area.

The amount and type of professionals that need access to a resident's property to administer home care in many cases becomes a challenge. They need access at different times of the day and night and in many cases more than once a day.

Finding a solution to this access problem was a priority and lead to a recommendation from a former colleague.

Carol explains. "In this job the GE KeySafe™ is a real god-send. The people that need access to manage care can guarantee that they get it 24/7. "

" It's not just the over 60's that need Home Care", Carol goes on to remember a client who in her 40's was sadly suffering from the end stages of MS.

Carol recounts , "After being taken into hospital the lady's dying wish was simply to be able to pass away in her own home. Part of the assessment which granted this wish was the absolute necessity for a GE KeySafe to be fitted to the property. The GE KeySafe allowed nursing staff to care for the lady during her last few days." . "Not only does the GE KeySafe play a huge part in granting access, it is also integral to the independence the resident so passionately desires"

For further information please contact:

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